

Bell Helicopter Textron

Current Period of Performance: 19 October 2002 through 18 October 2003

Metrics Definition

OST Metric

For each On Metric Delivery Order, Order to Ship Time (OST) is calculated. Metrics are reported monthly. Fill rate reports are calculated semiannually on a cumulative basis for all orders received during the semiannual periods. Reports are submitted in April and October. Individual Delivery Orders are considered delinquent if the OST exceeds the following specifications.

Priority Orders	8 days OST
Routine Orders	8 days OST

Data Sources

EDI 850 Transaction – Delivery Order

DLA transmits Delivery Order data to the vendor via the EDI 850 transaction.

EDI 997 Transaction - Functional Acknowledgement

Metrics Calculations start with the date in the EDI 997 Transaction. The vendor's system sends this transaction when the vendor's system receives and can read the Delivery Order.

EDI 856 Transaction - Advanced Shipment Notice

Metrics calculation ends with the ship date transmitted by the vendor's system via the EDI 856 transaction.

Delivery Data

Delivery dates are acquired from the individual transporter's systems.(FEDEX,UPS, USPS, etc.) Delivery dates provide independent verification of shipment and delivery dates.

Contract Delivery Order Due Dates

On Metric Delivery Orders

Delivery Order Due Date = Functional Acknowledgement Date + 8 days

Not On Metric Delivery Orders

Contract Delivery Date (CDD) = Metrics Ramp Up Date

Contract Modifications

Delivery Orders are cancelled by Contract Modification. Contract Delivery Dates can be extended by Contract Modification

Metrics Exclusions

NSN

When an NSN is added to a contract, a metrics ramp up date is established. This is the date by which the vendor assumes complete inventory management of an item and can respond within the contractually mandated OST. Delivery Orders issued before the metrics ramp up date are excluded from the metrics calculations. The Contract Delivery Date for these orders is the ramp up date

Demand

DLA provides an estimated monthly and quarterly demand for each NSN. If the quantity of a delivery order will cause the actual demand to exceed the estimated demand, the delivery order is excluded from the metrics. Subsequent Delivery Orders for that NSN will be excluded from the metrics for ???

Customers

Delivery Orders sent to FMS Customers are excluded from the metrics calculations. These orders require additional processing time to record the correct ship to address. OCONUS Shipments are also excluded.

Calendar

All calculations are based on calendar days.

Manual Orders

Manual Orders are not transmitted via EDI. Manual orders are not tracked in ELLIS.